



# Texas Children's Hospital®

## International and Destination Medicine

Texas Children's Hospital is a global destination for specialty and subspecialty care for children and women, with patients coming to us from more than 70 countries across the globe. Our International and Destination Medicine Program includes a team of experts dedicated exclusively to meeting the needs of international patients and their families and to working with them before, during and after their visit to Houston. We offer services for children and women and are committed to achieving optimal patient outcomes that address quality, service and patient and family satisfaction.

The International and Destination Medicine team works on behalf of our patients and offers you many services to support your child and your family before, during and after your visit to Houston. Our team ensures that distance and language are not obstacles to receiving world-class care.

We understand that every patient has different needs and expectations. Our goal is to provide the most professional and personalized care to all our patients and their families. Our services includes, but are not limited to:

- Review of medical information by specialists
- Scheduling appointments with doctors, assisting with hospital admission procedures and arranging follow-up appointments
- Providing appointment reminders for all future appointments
- Provision of medical reports and treatment plans
- International Patient Coordinator visits to the patient/family during outpatient visits and inpatient stays
- Coordination with external companies to provide medical equipment
- Coordination between the family, local physicians in home country and Texas Children's Hospital staff in cases of direct hospitalization, complex medical cases, and/or follow-up purposes after completion of treatment
- Scheduling interpretation services during clinic visits and surgeries, and providing translation from English to your preferred language of medical instructions (i.e. use of medicine)
- Provision of letters to family upon request to assist in work, school, etc.
- Providing instructions on how to contact your designated International Patient Coordinator during and after office hours

## How to refer an international patient



### Contact us

**+1-832-824-1138** (main)  
**[international@texaschildrens.org](mailto:international@texaschildrens.org)**  
**[texaschildrens.org/international](https://texaschildrens.org/international)**



### Medical Review

Once all necessary information is received, an International Patient Coordinator will facilitate assessment of the patient's medical needs by the appropriate consulting physician(s).



### Financial Assessment

Based on the physician's medical recommendation, a self-pay estimate or verification of insurance benefits will be provided, and any required payments collected in advance.