



# Provider Connect

## Your resource for connecting with Texas Children's Hospital

Provider Connect gives referring providers and their staff direct access to our resource team for questions and concerns about referrals, issues accessing or navigating a Texas Children's service or connection to an on-call specialist.



### We can help with

- Texas Children's referral process
- Connecting providers to a Texas Children's specialist for clinical advice 24/7\*
- Updating referring provider contact info
- Support for connecting to Texas Children's, including accessing the Texas Children's Link provider portal
- Issue resolution



### Connect with us

Phone: **832-TCH-CARE** (832-824-2273)

Toll free: **877-855-4857**

Hours: Monday – Friday, 8 a.m. – 5 p.m.,  
excluding holidays

Email: **[providerconnect@texaschildrens.org](mailto:providerconnect@texaschildrens.org)**

\*After hours: To reach a pediatric specialist after hours, call **832-TCH-CARE** (832-824-2273) and follow prompts to be directed to a resource that can quickly connect you with the appropriate provider.