

How to Care for Your Child's Hearing Aids

Morning care

- If hearing aids use disposable batteries – CLOSE the battery door.
- If hearing aids are rechargeable – remove them from the charger.
- Perform a listening check to ensure proper function.

Evening care – follow these steps every night

- Remove hearing aids from ears.
- Wipe hearing aids with a DRY tissue.
- If hearing aids use disposable batteries – store them with the battery door OPEN in the case provided.
- If hearing aids are rechargeable – place the devices in charger overnight.

Important information

- Children are expected to wear their hearing aids whenever they are awake, with the exception of when they are near water, or when otherwise directed by the audiologist.
- Read the user manual and keep it handy.
- Keep batteries out of reach of pets and young children; they are very dangerous if swallowed.
- If the device is lost, inform the clinic as soon as possible.
- Hearing aids may be replaced one time within their warranty timeframe.

What if the hearing aids do not work?

- Try only one new battery. Don't go through your whole supply of batteries.
- Clean the hearing aids using the cleaning recommendations.
- If the hearing aids are still not working, contact your audiologist.
- Report any hearing aid problems to the clinic as soon as possible. Your child's hearing aids cannot be returned after the 30-day trial period.

The user may have hearing problems even with hearing aids, specifically:

- When the speaker's mouth is not visible.
- In noisy environments.
- When the speaker is at a distance or in another room.
- When the speaker talks fast.
- In a large room.

Hearing aids cannot restore hearing. They make sounds louder.
A child with hearing aids may still have difficulty understanding speech.