

# FAQ: Genetic Testing for Hearing Loss - Resonate® Program

## What is the Resonate® Program?

- The Resonate® program is a genetic testing and counseling service sponsored by Eli Lilly for patients with hearing loss. Eli Lilly works in partnership with Prevention Genetics and Informed DNA to provide these services **free of charge**.
- This program only tests genes associated with hearing loss.

## What genes are tested in the Resonate® Program?

- Nearly 300 genes associated with all types of hearing loss are tested.
- This includes both syndromic and nonsyndromic genes that linked to hearing loss.

## What are the most common causes of genetic hearing loss?

- The most common gene linked to nonsyndromic hearing loss is **GJB2 (Connexin 26)**
- Common syndromic causes include **Usher, Waardenburg, and Pendred** syndromes.

## Who is eligible?

- Bilateral or unilateral sensorineural hearing loss (any degree)
- Auditory neuropathy

## How will my child's genetic data be used?

- The testing companies involved may use or share de-identified test data for research purposes. This research aims to improve diagnosis and treatment options of hearing loss.
- Your child's **protected** health information will **not** be shared.

## How do I get my child's test results?

- It typically takes four weeks for Prevention Genetics to complete DNA testing.
- Once completed, Prevention Genetics will refer your child to Informed DNA to review your results with a genetic counselor. A representative will call you to schedule this appointment.

## What if I don't hear from a genetic counselor at Informed DNA?

- Please contact **Informed DNA (Ph: 888-611-0837 or E: [info@informeddna.com](mailto:info@informeddna.com))** and inform the representative your child completed testing through the Resonate Program sponsored by Eli Lilly and you need to schedule post genetic counseling.

## What if Informed DNA does not have a referral in their system for my child?

- For missing referrals, please contact:  
**Prevention Genetics (Ph: 715-387-0484 or E: [support@preventiongenetics.com](mailto:support@preventiongenetics.com))** and inform the representative your child completed testing through the Resonate Program sponsored by Eli Lilly and you need a new referral sent to Informed DNA for the post-genetic counseling.

More Information at [akouosresonate.com](http://akouosresonate.com)