

Frequently Asked Questions Gift Donations

I want to donate toys or other items to Texas Children's. What is the proper process?

We appreciate your interest in supporting Texas Children's Hospital! Please reach out to Volunteer Services via email at ATXNCvolunteerservices@texaschildrenshospital.org or by phone at 737-229-3388 to discuss your donation and arrange a drop-off.

Are there specific items that you need more than others?

Items are needed throughout the year for children ranging in ages from infancy to age 18. However, infant and adolescent items are most needed.

Can I personally deliver my donation to patients or visit with patients?

Due to infection control guidelines, we do not allow personal delivery of gifts and donations directly to patients. We make every effort to maximize the donations we receive from our community and ensure donations are properly delivered. Please contact ATXNCvolunteergroups@texaschildrens.org for more information.

Can I designate my donation to a specific unit or department of the hospital?

Yes. If there is a specific area of the hospital you would like to support, please let us know so that we can make the proper arrangements for your gift.

What is the Gift In-Kind form? Why do I need to complete one?

When you are ready to make your donation, we will ask you to complete an in-kind form that includes the estimated or actual value of the donation. We request that you complete this form so that we can properly thank you and provide you with a receipt for tax purposes.

Can I use Texas Children's Hospital logo to promote my fundraising efforts?

Please contact us at (737) 229-3388 or via email at ATXNCvolunteerservices@texaschildrenshospital.org for more information.

How do I drop off items?

Please contact Volunteer Services at (737) 229-3388 or via email ATXNCvolunteerservices@texaschildrens.org to schedule a donation drop-off. Hours are Monday to Friday between 8:00 am and 4:00 pm.

What if my donation is very large?

Please contact Volunteer Services at least one week in advance to make arrangements for your donation delivery.