Texas Children's Hospital is a teaching hospital through our academic partnership with Baylor College of Medicine®. Teaching hospitals deliver a high level of care and are recognized as leaders in medical research and advanced technology. Your child's health care team includes a variety of providers and staff who work together to ensure the best possible care for your child.

DOCTORS

Attending Physician: A licensed doctor or dentist who is the main provider of care for your child and supervises doctors-in-training.

Consulting Physician: A licensed doctor or dentist who has been asked by your attending physician to assist in providing expert assistance in the care of your child. Consulting physicians also teach and supervise medical students, residents and fellows.

Fellow: A doctor who has completed a medical or surgical residency program and is in training in a special area of medicine (such as cardiology or urology).

Intern: A doctor who has finished medical school and is in the first year of training at the hospital.

Medical Student: A trainee who has received a college degree and is in medical school studying to become a doctor. Medical students are closely supervised by residents and attending physicians.

Pediatrician: A doctor who is trained to provide medical care to all children and can decide if your child needs the help of a specialist.

Primary Care Provider: The doctor (or nurse practitioner) your child sees for check-ups and sick visits. This may be your pediatrician.

Resident: A doctor who has at least one year of training in the hospital.

ADVANCED PRACTICE PROVIDERS

Nurse Practitioner (NP): A nurse with special advanced medical training who works with a doctor and may oversee your child's care.

Physician Assistant (PA): A provider with special advanced medical training who works with a doctor and may oversee your child's care.

NURSES

Care Manager: A nurse who coordinates benefits and services to ensure that all a patient's needs are addressed prior to discharge.

Charge Nurse: A nurse who is responsible for the daily management of the unit or floor and is a resource to other staff nurses.

Clinical Nurse Specialist: A nurse with training in a special area of medicine (such as diabetes or neurology).

Patient Care Manager: The nurse responsible for the daily clinical and administrative needs of an inpatient unit.

Registered Nurse (RN): A caregiver who is educated and licensed by the state to provide health care and teach about health, the body, medical terms and medications.

RAPID RESPONSE TEAM

Texas Children's Hospital offers the Rapid Response Team (RRT) as one part of our commitment to patient health and safety. The RRT offers an additional layer of safety for our patients and can help address a family's medical concerns.

If you have concerns about the patient:
- Express your concerns to the patient's care team
- You can initiate the RRT for ongoing concerns and/or if the patient's condition worsens

How to initiate the RRT:
1. Call **832-822-SAFE (7233)** or ext. **2-SAFE (7233)** from a hospital phone
2. Tell the operator that you need to initiate the RRT
3. Provide the patient's location to the operator
4. Alert the patient's nurse that the RRT is on the way

Once activated, the RRT (including a medical provider, a critical care nurse, a respiratory therapist and a nursing house supervisor) will respond to you promptly to address your concerns. Additionally, a Family Advocate will follow up with you to discuss your experience with the RRT.

Together we can work as partners and advocates for your loved one.

PAIN MANAGEMENT

Texas Children's Hospital is committed to making your child's treatment as pain-free as possible. Patient care is designed to reduce or prevent pain and discomfort. However, some level of pain or discomfort is to be expected in many illnesses and procedures. As the parent, you know your child best, and we count on you to assist us in recognizing when your child is in pain. Please do not hesitate to talk with your health care team if you are concerned about your child's level of pain.

OTHER TEAM MEMBERS

In addition to doctors and nurses, other health care professionals will be a part of your child's team, including, but not limited to: chaplains, child life specialists, dietitians, occupational/physical therapists, speech therapists, pharmacists, respiratory therapists and social workers.